

Residential Curbside Collection Guidelines in Unincorporated Palm Beach County

The Authority contracts for collection service for those living in unincorporated Palm Beach County. If there are any issues with this collection, contact the SWA and we'll work with the contracted hauler to resolve any concerns.

For waste collection schedules, visit swa.org/mypickupdays or call the Authority.

A collection service issue or missed collection must be reported to the Authority no later than the end of business the day following a scheduled service day.

Curbside collection service is provided from 6 a.m. to 5 p.m., Monday through Saturday. All waste must be placed at the curb by 6 a.m. on the scheduled day. Garbage is collected twice a week and bulk items, yard waste and recycling are collected once a week.



Garbage (two times per week)

All garbage must be placed inside the wheeled cart provided by the contracted waste hauler.

Any garbage bags or other debris that is placed outside the cart will be left and must be placed inside the cart for collection on the following scheduled service day.

Place the garbage cart in front of your own home. Remember:

- The cart handles face your house and the arrows on the lid face the street.
- The cart should be within six feet of the roadway, and at least three feet away from obstructions such as mailboxes, fire hydrants, parked cars, low-hanging tree limbs, etc.

Broken or Stolen Carts

If a collection truck causes damage or damage is a result of normal wear, the damaged cart will be repaired or replaced at no charge.

Damage resulting from negligence or abuse by the resident will be the responsibility of the resident.

Stolen carts will be replaced at no charge to the resident.

To report a broken or stolen garbage cart, call or email SWA Customer Service.

Moving

The SWA garbage cart and recycle bins should remain at the original property and be safely stored in a secure place for the new occupant.

Holiday Collection Schedules

Waste is collected for unincorporated residents on all holidays except Thanksgiving Day and Christmas Day. There is no make-up day, but the collection days following those holidays are the only times when waste placed outside of the garbage cart will be collected.

Visit swa.org/mypickupdays for schedules and to receive reminders.

Safety

To ensure the safety of waste workers and our environment, some items are never collected curbside.

These include:

- Major construction, demolition, concrete, fencing, pallets and remodeling debris
- Automotive debris, fluids or anything with a combustion engine
- Land-clearing debris, including tree stumps and root balls
- Home chemicals, hazardous materials and flammable products

Disposal options for waste that cannot be collected at the curb:

- Visit swa.org/collection or call SWA Customer Service to receive an estimate for special collection.
- Contract any private rubbish removal service or waste hauler.
- Rent a dumpster from any permitted roll-off hauler. A list of permitted roll-off haulers is available at swa.org/permitted-roll-off-haulers.
- Transport the material directly to the SWA's Customer Convenience Drop-off Center at the North County Landfill (6330 N Jog Road, West Palm Beach). There will be a disposal fee and cash is required.



Contact SWA Customer Service

561-697-2700
866-SWA-INFO
(792-4636)

contactcis@swa.org
swa.org/collection



Yard Waste (one time per week)

Yard waste refers to debris from routine residential yard maintenance only. **Debris from land clearing or tree removal is not eligible to be collected at the curb.** Each week, one pile at a maximum of six cubic yards of yard waste is allowed to be placed at the curb for collection. Visit swa.org/yardwaste to view a short video of what six cubic yards looks like.



Cubic Yard Formula:
 $(\text{Length} \times \text{Width} \times \text{Height}) \div 27$
measured in feet

To avoid service interruption:

- Make sure to have only **one** pile that does not exceed six cubic yards.
- Keep it separate from other debris and free of dirt or sand.
- Place loose vegetation like leaves, tree and hedge trimmings, pine needles, etc. in a container such as a paper bag or garbage can.
- Cut branches into pieces that are no more than six feet long, **six inches in diameter** and weigh no more than 50 pounds each. Palm fronds can be any length.
- Neatly stack tree branches and palm fronds in a pile that does not exceed six cubic yards for manual collection.

Note: **Coconuts** are not yard waste and must be placed into your garbage cart.

Piles that exceed six cubic yards **will not be serviced.** They will be tagged and it will be the residents' responsibility to arrange for removal, either by hauling it to a permitted disposal facility, making arrangements with a private hauler, or contacting the SWA for a removal estimate based on a contract rate of \$8 per cubic yard. Once paid, the yard waste will be removed within 72 hours.

IMPORTANT: Yard Waste Ordinance

Palm Beach County ordinance states that yard waste piles that exceed the maximum six cubic yard weekly limit or those that are non-conforming to the previously listed regulations will have no portion of the pile serviced and the property owner will be responsible for its removal. Such piles will be tagged and must be removed within 30 days of original tag to avoid further action or financial penalties.

Bulk and Minor Home Repair (one time per week)

Bulk

Bulk waste is limited to three items per collection day. Place bulk items like appliances, furniture and large household items that do not fit in the cart at the curb. Make sure nothing is stacked on top of water or gas meters, under low branches or utility wires, or within three feet of mailboxes or fire hydrants.

For safety reasons, remove or seal doors on all appliances such as refrigerators, freezers, washers and dryers so that children cannot crawl inside and become trapped.

Small patio tables or bistro tables (framed in) are considered bulk waste and will be collected curbside.

Items such as sliding glass doors, wall mirrors or windows, etc. are considered construction debris and need to be broken up and placed inside a garbage cart or container. A resident has three options for removal:

1. Wearing personal safety equipment, wrap the glass in a blanket-type material, break the glass and safely place in a container;
2. Call the SWA for an estimate to have the material removed; or
3. Deliver the material to an SWA disposal facility and pay the fee of \$55 per ton (cash only at this time).

Construction and Demolition Debris

Construction and demolition (C&D) debris from minor home repairs is limited to two cubic yards weekly. **All such material must be containerized in containers weighing less than 50 pounds** when filled, with the exception of carpeting. Carpeting must be cut to four-foot pieces, rolled and secured into bundles weighing less than 50 pounds.

Bulk and C&D that does not meet these guidelines will not be collected. If there are more than three bulk items or two cubic yards of C&D, call SWA Customer Service for an estimate to have the additional items removed. It's the resident's responsibility to either modify how the C&D is set out so that it meets the guidelines, or transport the C&D to the SWA's landfill or transfer station, which does incur a disposal fee.

Please see reverse side for additional information.

Recycling (one time per week)

For information about recycling in Palm Beach County, visit swa.org/recycleright or call the Authority.

The **blue** recycling bin gets:

- Plastic bottles and containers
-Lids on; two gallons or less
- Cans (aluminum and steel)
- Glass bottles and jars
-Lids off
- Cartons (milk and juice)
-Lids on
- Drink boxes
-No pouches



The **yellow** recycling bin gets:

- Cardboard
-Flattened
- Newspapers and inserts
-No plastic bags
- Dry food and pizza boxes
-No food stains
- Office and school paper
- Cardboard paper rolls
- Mail
- Magazines
- Paper bags



Some items **should not** be recycled in either the blue or yellow bin:

- Plastic bags
- Paper plates
- Foam products
- Paper towels or napkins
- Shredded paper
- Coat hangers
- Plastic eating utensils or straws
- Light bulbs

DO NOT PUT INTO TRASH OR RECYCLING BINS:

- Needles. Call 561-837-5900 for disposal.
- Lithium-ion batteries. Drop at a Home Chemical and Recycling Center. Visit swa.org/lib to learn more.